Lip-smacking personal produce available wherever you live work and play. The Sproutsio smart appliance reliably grows a wide range of tasty fruits and vegetables, from strawberries to bok choy. Our convenient soil-free system is easy to use, simple to maintain and can be controlled right from your mobile phone. No green thumbs required. Connecting to healthy and affordable produce has never been easier. Grow healthy, together.

Sproutsio Inc. was established in 2013 to provide personal produce, a new choice for growing and enjoying healthy, affordable fruits and vegetables. Our mission is to develop technologies that enable large-scale change in food production through user participation.

We strive to achieve our mission through three key components: smart appliance, community, and services.

Software Engineer
Cambridge, MA
Full or Part Time Position

We are looking for a Software Engineer to join our team and assist in the development of the Sproutsio software platform: e-commerce website and social network, mobile app, hardware architecture, and cloud database. Your mission will be to assist in the design, development, operations and support of the platform. For consideration, please submit your information to the following url: http://sprouts.io/opportunities

Your objectives will be to:

1. Assist in the software development for the Sproutsio e-commerce website and social network, mobile app, hardware architecture, and cloud database.
   a. Determine the best appropriate software tools, off the shelf components and languages for creating reliable, flexible and robust technology components.
   b. Review the master schedule and any changes weekly with your superior.
   c. Design and implement a development process methodology and system to track all proposed bugs, issues and changes by release cycle.

2. Refreshing the infrastructure and operations for all Sproutsio platform and technology components.
   a. Assist in the deployment and operations of the Sproutsio platform using the most appropriate combination of hardware, software and cloud services. Prioritize reliability, flexibility and robustness over cost.
   b. Apply the style guide to create and keep fresh designs for all new platform components including our website with social network and mobile app.
c. Sufficiently test technology component releases before making available to the Sproutsio community.
d. Instrument, monitor and analyze the performance and functionality of all Sproutsio technology components on a 7x24x365 basis.
e. Notify the Sproutsio team and community in the case of planned downtime at least 24 hours ahead of time.
f. Immediately notify the Sproutsio team of any and all unplanned outages.

3. Assist in providing 7x24 support to the Sproutsio community for issues and problems with our website and social network, mobile app, hardware architecture, and cloud database.
   a. Provide 7x24 e-mail based support at support@sprouts.io. Respond to support emails within one hour.
   b. Deploy and manage a ticket tracking system to automatically create tickets from user requests and provide response.
   c. Create a self-service knowledgebase of known issues and FAQs to reduce the support email burden.

An alpha prototype of the Sproutsio system is currently built. We are looking to bring the software and services of the product to the next level. Our team is small, but we are insanely passionate about our work. We put in crazy hours, because we know we can make a remarkable difference in the world around us. The right person to join our team:

- understands how to work efficiently with honesty and integrity,
- has a sharp sense of humor,
- is incredibly organized with attention to the smallest details,
- meets commitments and is a team player (aka just gets it done),
- is proactive and persistent and doesn’t take no for an answer,
- but is flexible and adaptable to change,
- is creative and innovative,
- is not afraid to speak their mind.